Emergency Department Best Practices

August 30, 2016

Continuing Education Information

You must make copies of this continuing education information sheet BEFORE the webinar begins and distribute to all participants.

Accreditation

AHC Media is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

Credit Designation

This activity has been approved for 1.5 nursing contact hour(s) using a 60-minute contact hour.

Provider approved by the California Board of Registered Nursing, Provider # CEP14749, for 1.5 Contact Hour(s).

This activity is valid August 30, 2016 through August 30, 2017.

Faculty

Karen Zander, RN, MS, CMAC, FAAN is president and CEO of The Center for Case Management. Her pioneering work with clinical case management and CareMap systems, begun at New England Medical Center Hospitals in Boston almost 30 years ago, is internationally recognized. She is the author of many articles and books about case management and editor of The New Definition newsletter. Zander earned a BSN from Illinois Wesleyan University, an MS in Psychiatric-Mental Health Nursing from Boston University, post-graduate credits from MIT, and a Doctorate in Humane Letters, honoris causa, from Ill. Wesleyan University.

Planning Committee

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Financial Disclosure

It is the policy of AHC Media that all faculty participating in continuing education activities disclose to the audience in advance of the activity any consultant, stockholder, speakers' bureau, research, or other financial relationships with companies having ties to this field of study. We disclose that Karen Zander, RN, MS, CMAC, FAAN, Kay Ball, RN, PhD, CNOR, FAAN, and Sarah Browner, Webinar Associate of Marketing report no relevant financial relationships related to the material presented in this webinar.

Intended Audience

This program is designed for anyone involved with or interested in general healthcare best practices, industry standards, or other applicable information including but not limited to: CEOs, CFOs, COOs, CMOs, CNOs, CE Directors, Nursing Educators, Department Directors, Quality Improvement Staff, Physicians (all types), Nurses (all levels), Hospitalists, Compliance Officers, CMS Liaisons, TJC Liaisons, Registration Staff, Safety Officers and Staff, Pharmacy Staff, Ethics Committee Members, Consumer/Patient Advocates, Risk Managers, Legal Counsel, Behavioral Health Staff, Psychiatry Staff, Social Workers, Discharge Planners, Case Managers, Hospice Staff and Regulatory Affairs Staff.

Learning Objectives

At the conclusion of this webinar participants will be able to:

1. Evaluate how EDs contribute to highly reliable hospitals.
2. Assess how current and future changes in reimbursement will affect the critical components of ED case management.
3. Review successful strategies of the care and case management of ED high utilizers.
4. Discuss issues that affect healthcare protocols and practices.

Continuing Education

To receive 1.5 hour(s) of CE credit for participating in this webinar, please complete the evaluation located at the following link by August 30, 2017.

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