

National Quality Forum Measures for Home Health

1. Patient Experience of Care	
Home Health CAHPS	Measures home health patients' perspectives on their home health care
2. Timely Initiation of Care	
Timely initiation of care	The percentage of patients with timely start of care or resumption of home health care
3. Patient/Caregiver Education	
Drug education on medications provided to patients/caregiver during episode	The percentage of patients or caregivers who were instructed during their episode of home health care on how to monitor the effectiveness of drug therapy how to recognize potential adverse effects, and how and when to report problems
Diabetic foot care and patient education implemented	The percentage of diabetic patients for whom physician-ordered monitoring got the presence of skin lesions on the lower extremities and patient education on proper foot care was implemented during their episode of care
Improvement in Oral Medications	Percent of patients who get better at taking their medicines correctly.
4. Preventive Services	
Influenza immunization received for current flu season	Percent of patients who received influenza immunization for the current flu season from this home health agency
Pneumococcal polysaccharide vaccine (PPV) ever received	Percent of patients who have ever received Pneumococcal Polysaccharide Vaccine (PPV)
Depression assessment conducted	The percent of patients who were screened for depression (using a standardized depression screening tool) at start or resumption of home health care
5. Pain	
Pain assessment conducted	The percent of patients who were assessed for pain, using a standardized pain assessment tool, at start/resumption of home health care
Pain interventions implemented	The percent of patients with pain for whom steps to monitor and mitigate pain were implemented during their episode of care
Improvement in pain interfering with activity	The percentage of patients who have less pain when moving around
6. Clinical Symptoms Addressed	
Heart failure symptoms addressed	The percentage of patients exhibiting symptoms of heart failure for whom appropriate actions were taken
Improvement in dyspnea	The percentage of patients who are short of breath less often
Improvement in status of surgical wounds	The percentage of patients whose wounds improved or healed after an operation
Improvement in number of pressure ulcers	The percentage of patients who had an increase in the number of unhealed pressure ulcers
7. Functional Status	
Improvement in ambulation/locomotion	The percentage of patients who get better at walking or moving around in a wheelchair safely
Improvement in bathing	The percentage of patients who get better at washing their entire body safely
Improvement in bed transferring	The percentage of patients who get better at getting in and out of bed
8. Emergent Care and Acute Care Hospitalization	
Emergent care (risk adjusted)	The percentage of patients who had to use a hospital emergency department
Acute care hospitalization	The percentage of patients who had to be admitted to the hospital

Source: April 2009, National Quality Forum, Washington, DC.