

10 Ways ED Case Managers Can Have an Impact

1. Assure that admissions meet inpatient criteria.
2. Ensure that the admitting diagnosis is correct and comorbidities are documented.
3. Begin clinical documentation improvement.
4. Make sure core measures are followed for appropriate patients.
5. Facilitate documentation of conditions that are present on admission.
6. Improve throughput by preventing inappropriate admissions.
7. Free up the emergency department nurses to treat other patients.
8. Make sure that care for admitted patients begins in the emergency department.
9. Help acute care case managers get a jump on discharge planning.
10. Improve customer service by keeping family members informed.

Source: Toni Cesta, RN, PhD, FAAN.