

Components of the Re-Engineered Hospital Discharge

- Educate** the patient about the diagnosis throughout the hospital stay.
- Make** appointments for follow-up and post-discharge testing, with input from the patient about the time and date.
- Discuss** with the patient any tests not completed in the hospital.
- Organize** post-discharge services.
- Confirm** the medication plan.
- Reconcile** the discharge plan with national guidelines and critical pathways.
- Review** with the patient appropriate steps of what to do if a problem arises.
- Expedite** transmission of the discharge summary to clinicians accepting care of the patient.
- Assess** the patient's understanding of this plan.
- Give** the patient a written discharge plan.
- Call** the patient two to three days after discharge to reinforce the discharge plan and help with problem solving.

Source: Boston University School of Medicine.