



2016 Index

Capitated care

Care management can drive capitated care success, AUG:89
Step toward bundled payments, NOV:129

Care Coordination

Avoid these common pitfalls in care transitions, JUL:78
Bridge model blends social work with case management, MAY:54
Care coordination model works well with diabetes patients, APR:42
Care coordination with case managers results in 33% decrease in ED visits, MAY:49
Case managers need to connect across continuum, FEB:17
Health system's case manager-led team improves care coordination, MAR:29
Here's a snapshot of a model for case managers embedded in PCPs, JAN:4
Relationship-building, partnerships can expand case management team's reach, MAR:25
These strategies will improve care transitions for elderly patients, JUL:79
'Warm handoffs' can reduce hospitals' readmissions rates, FEB:19
Warm handoffs connect substance abuse patients to vital services, OCT:118

Communication

Best practices, investments needed to communicate effectively

with LEP patients, SEP:104
Case manager offers strategies to improve patient communication, AUG:91
Improve communication for effective case management, JAN:06

Diabetes

Care coordination model works well with diabetes patients, APR:42
Diabetes insulin protocol is most useful with technology, SEP:102
Diabetes protocol is recipe for success in telehealth case management program, SEP:100

Drug Diversion

Look for weak links to prevent drug diversion, MAY:59

Education

As demand for case managers rises, educators meet the need, NOV:121

Elder Abuse

Take a multidisciplinary, team-based approach on elder abuse, JUL:81

Emergency Departments

Crowded EDs leaving proven strategies for improving patient flow on the table, FEB:20

Falls

Tampa hospital reduces falls 16% in facility's common areas with simple changes, FEB:22
TJC: Time to curb patient falls in healthcare settings, JAN:08

High-risk Populations

Ambulatory RN care management model targets high-cost utilizers, JUN:65
Field-based case management program works with challenging patient populations, JUN:64

Human Trafficking

Human trafficking is a problem for case managers and all HCWs, JUL:73
Red flags that a patient is a victim of trafficking, JUL:76
Tips for handling suspected cases of trafficking, JUL:76

Jobs

Case managers can learn best practices in leadership skills, JUN:61
New Year begins with the 'hottest time' for case management jobs, JAN:sup

Malpractice

Malpractice can begin at the front desk with simple errors by admissions staff, APR:47

Mass Shootings

Case managers offer advice on handling mass shootings,

AUG:87
Case management leadership needed in mass shootings, major traumas, AUG:85
Training, drills pivotal in mounting response to Orlando shooting, AUG:93

Mental Health

Case managers can help mentally ill youth with transition challenges, DEC:138
Health system screens all patients for suicide risk, MAR:31
Population health needs to address mental health, JAN:05
Sounding the alarm about suicide risk, MAY:56

Motivating Patients

Try some new strategies for motivating clients, FEB:16

New York Case Management

Across New York, organizations are redefining best practices in care management, OCT:109
Health home model has flexibility for 'social determinants of health,' NOV:124
Here's how care management and care coordination work in NY, OCT:112
NY case management programs encounter enrollment obstacles, NOV:126

Opioid abuse

CDC's new opioid guidelines are welcome change from case management perspective, MAY:51
New initiative slashes opioid prescriptions, boosts community response, OCT:115
Sample list of quality measures under health home model, OCT:113
Summary of the CDC's 12 recommendations, MAY:53

Palliative Care, End-of-Life

Approaching end-of-life holistically and peacefully, DEC:136
Here are suggested questions case managers can ask older, very ill patients, DEC:138
How SPIKES method works, DEC:137
Integrating palliative care in case management can work, APR:39
Know older, medically complex patients' wishes, DEC:133
Palliative care services create need for case management, APR:37
Patient only needed someone to listen to, APR:42
Patient's last goal was to attend family reunion, APR:41

Primary Care Model

CMS is accepting applications for five-year primary care model, OCT:114

Quality Improvement

High reliability organizations aim high, strive for zero, APR:44
Hospital culture must be measured, not just improved, APR:46

Partnerships with CBOs

Help wanted: CBO to screen patients for benefits, MAR:30

Population Health

Case management is crucial component of population health, JAN:01
Population health needs to address mental health, JAN:05

Relationship-building

Improving case managers' relationship skills can make the job easier, MAR:28
Relationship-building, partnerships can expand case management team's reach,

MAR:25

Screening

Health system screens all patients for suicide risk, MAR:31

Safety

Can alarm fatigue be conquered? JUN:69
GAO report takes OSHA to task on healthcare violence, SEP:107
Going to a passive needle safety system reduces injuries and costs, JAN:11
Has the needlestick problem been solved? AOHP study answers a resounding 'no,' NOV:127
Is hospital discharge unsafe? Ethical response is needed, JUN:67
Sounding the alarm about suicide risk, MAY:56
The sick treating the sick: HCWs pressured to work ill, MAR:33

Technology, Data, Tools

A glimpse inside the incubator: Creating new case management outcomes tool, FEB:13
Copy-and-paste should be used carefully, NOV:130
Diabetes insulin protocol is most useful with technology, SEP:102
Diabetes protocol is recipe for success in telehealth case management program, SEP:100
Here's how HealthConnections gives case managers ways to help patients, SEP:99
Mann-Grandstaff VA Medical Center's insulin adjustment protocol, SEP:103
Multistate database connects case managers with community, SEP:97