

Healthcare Risk Management

2015 Reader Survey

In an effort to learn more about the professionals who read *HRM*, we are conducting this reader survey. The results will be used to enhance the content and format of *HRM*.

Instructions: Fill in the appropriate answers. Please write in answers to the open-ended questions in the space provided. Either fax the completed questionnaire to 678-974-5419, or return it in the enclosed postage-paid envelope by July 1, 2015.

1. Please fill in all the areas for which you are responsible for risk management in your facility or system.

- A. acute care
- B. outpatient services
- C. same-day surgery
- D. home health services
- E. rehabilitation services
- F. extended care facility
- G. hospice

In future issues of *HRM*, would you like to see more less coverage of the following topics?

A. more coverage B. less coverage C. about the same amount

- | | | | |
|------------------------------------|-------------------------|-------------------------|-------------------------|
| 2. compliance | <input type="radio"/> A | <input type="radio"/> B | <input type="radio"/> C |
| 3. malpractice | <input type="radio"/> A | <input type="radio"/> B | <input type="radio"/> C |
| 4. patient safety | <input type="radio"/> A | <input type="radio"/> B | <input type="radio"/> C |
| 5. patient restraints | <input type="radio"/> A | <input type="radio"/> B | <input type="radio"/> C |
| 6. informed consent | <input type="radio"/> A | <input type="radio"/> B | <input type="radio"/> C |
| 7. patient confidentiality/privacy | <input type="radio"/> A | <input type="radio"/> B | <input type="radio"/> C |
| 8. patient falls | <input type="radio"/> A | <input type="radio"/> B | <input type="radio"/> C |
| 9. medical errors | <input type="radio"/> A | <input type="radio"/> B | <input type="radio"/> C |
| 10. root-cause analysis | <input type="radio"/> A | <input type="radio"/> B | <input type="radio"/> C |
| 11. sentinel event reporting | <input type="radio"/> A | <input type="radio"/> B | <input type="radio"/> C |
| 12. accreditation issues/audits | <input type="radio"/> A | <input type="radio"/> B | <input type="radio"/> C |

13. Do you find the *Legal Review & Commentary* insert in *HRM* helpful?

- A. yes
- B. no

14. Including *HRM*, which publication or information source do you find most useful, and why?

15. Do you plan to renew your subscription to *HRM*?

- A. yes
- B. no If no, why not? _____

16. Are the articles in *HRM* written about issues of importance and concern to you?

- A. always
- B. most of the time
- C. some of the time
- D. rarely
- E. never

17. How would you describe your satisfaction with your subscription to *Healthcare Risk Management* newsletter?

- A. very satisfied
- B. somewhat satisfied
- C. somewhat dissatisfied
- D. very dissatisfied

18. Which best describes your title?

- A. risk manager or risk management director
- B. VP or assistant administrator
- C. director/manager of quality
- D. medical director or director of nursing
- E. other _____

19. Please indicate all of the activities for which you have primary management responsibility.

- A. risk management
- B. compliance
- C. legal
- D. quality or utilization review
- E. other _____

20. Which area at your facility triggered the most incident reports in 2014?

- A. emergency department
- B. medical
- C. obstetrics
- D. operating room
- E. other _____

Please rate your level of satisfaction with the following items.

A. excellent B. good C. fair D. poor

- 21. Quality of newsletter A B C D
- 22. Article selections A B C D
- 23. Timeliness A B C D
- 24. Length of newsletter A B C D
- 25. Overall value A B C D
- 26. Customer service A B C D

27. On average, how many people read your copy of *HRM*?

- A. 1
- B. 2
- C. 3
- D. 4
- E. 5 or more

28. What is the bed size of your facility/system?

- A. fewer than 200 beds
- B. 200 to 400 beds
- C. 401 to 600 beds
- D. 601 to 800 beds
- E. more than 800 beds

29. On average, how many articles in *HRM* do you find useful?

- A. none
- B. 1-2
- C. 3-4
- D. 5-6
- E. 7 or more

30. What do you like most about *HRM* newsletter?

31. What do you like least about *HRM* newsletter?

32. Please list the top three challenges you face in your job today.

33. What issues would you like to see addressed in *HRM* newsletter?

Contact information _____
